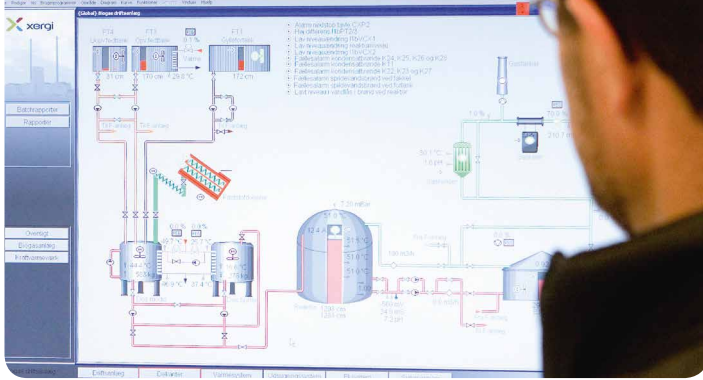




System Service Package Biogas Plant





System Service Package, Biogas Plant

A biogas plant is a technically complex installation which requires regular service and maintenance of all mechanical parts, be it CPH-unit, pumps or agitators. This will prolong the life of equipment and maximize the operational efficiency. However, to reach production targets etc. a competent overview and knowledge of the entire biogas plant's various systems requires qualified sparring and continued training.

As a professional partner, Xergi can offer reliable support and sparring solutions for your biogas plant to protect your investment and minimize risk. With our extensive O&M experience, you are guaranteed to receive expert assistance to ensure top performance from your plant with minimum worries.

With a System Service Package from Xergi the following services can be provided at a fixed price which is below our standard price list:

Hotline support

- Direct call to central Xergi Hotline phone number.
- If necessary the duty staff will re-direct the call to the appropriate department.

Mechanical support & trouble shooting (Electrical SCADA & Mechanical)

- On-line access via VPN-client.
- Support as direct dialogue & control.
- Guidance for settings & control.
- Competent sparring & recommendations.
- 8 hours free call pr. year.

Call out on emergency

- Response time depending on location.
Max 24 h response.

On-site visit

- On-site support, first contract year monthly meetings (1 day). Following year quarterly meetings will take place. Meetings will be based on competent sparring with the local O/M manager and the maintenance staff.
- Visual inspection of all plant areas.
- As a guideline, optimizing of electrical, mechanical and SCADA parameters will be looked at to achieve best plant set up.
- Ongoing training course in SCADA & plant systems will be performed.
- Planned preventive maintenance scheduling for coming month(s) to be agreed with O/M staff.
- Preparation of a site report will follow each monthly meeting.

Online software back up, SCADA

- Yearly meeting & check up on SCADA & PLC system.
- Up-date of SCADA & PLC software programs if needed.
- All necessary new software etc. to be paid separately.

(If required services exceed the fixed level further services to be invoiced to client with a 15% discount on price list).

In addition to a System Service Package, Xergi can offer you the following services at a reduced price:

- **Planned Preventive Maintenance System (PPM):** Provision, implementation & commissioning of software programs.
- **Consultancy:** Consultancy within the area of O/M related work and on O/M Manager level.



- excellence in biogas

Xergi A/S

Hermesvej 1
9530 Støvring
Denmark
Phone +45 99 35 16 00

Xergi Ltd.

823 Salisbury House
29 Finsbury Circus
London EC2M 5QQ
England
Phone +44 1483 600 098

Xergi SAS

Tour de l'Horloge
4 Place Louis Armand
75603 Paris Cedex 12
France
Phone +33 172 762 664

mail@xergi.com

www.xergi.com